## IN THE CLAIMS

For the convenience of the Examiner, all pending claims of the present Application are shown below whether or not an amendment has been made.

Please amend the claims as follows.

1. **(Previously presented)** A method for reporting a value of a key performance indicator comprising:

receiving information identifying a key performance indicator to monitor;

identifying at least one business event associated with the selected key performance indicator;

receiving a business event message indicating an occurrence of the business event, the business event message including business data describing the business event;

in response to receiving the business event message, electronically determining the value of the key performance indicator based on the business data; and

displaying the determined value of the key performance indicator via a contextual visualization interface.

- 2. (Currently amended) A method according to claim 1, wherein the business event message <u>describes</u> represents a reference event.
- 3. (Currently amended) A method according to claim 1, wherein the business event message <u>describes</u> represents a change event.
- 4. (Currently amended) A method according to claim 1, wherein the business event message <u>describes</u> represents a threshold event.
- 5. (Currently amended) A method according to claim 1, wherein the business event message <u>describes</u> represents a task completion event.
- 6. (Currently amended) A method according to claim 1, wherein the business event message <u>describes</u> represents a task failure event.

3

- 7. **(Previously presented)** A method according to claim 1, wherein the key performance indicator is a prediction, and the step of determining includes applying predictive logic to the business data.
  - 8. (Cancelled).

4

9. **(Previously presented)** A system for reporting a value of a key performance indicator, comprising:

a workflow manager operative to:

receive a selection of a key performance indicator;

identify a business event affecting the value of the key performance indicator; receive a business event message indicating an occurrence of the business event, the business event message including business data describing the business event;

in response to receiving the business event message, determine the value of the key performance indicator based on the business data; and

output the determined value of the key performance indicator; and

a contextual visualization in connection with the workflow manager operative to display the value of the key performance indicator.

10. **(Previously presented)** An apparatus for reporting a value of a key performance indicator, comprising:

a processor; and

a memory connected to said processor storing a program to control operation of said processor;

the processor cooperative with the program in memory to:

receive a selection of a key performance indicator;

identify a business event affecting the value of the key performance indicator; receive a business event message indicating an occurrence of the business

event, the business event message including business data describing the business event;

in response to receiving the business event message, determine the value of the key performance indicator based on the business data; and

display the determined value of the key performance indicator.